# Keep your tech secure with updates!

# **Security Updates**

### Why is software updated?

 Companies send out updates or "patches" to fix areas of weakness in their software that require stronger security. If you do not update your software regularly, your computer may be vulnerable to attacks.

#### Why should I keep my software updated?

 Computers that do not keep software updated are vulnerable to malware (viruses, "worms", trojans).

# What software should be updated?

- Computer or device operating system (i.e. Microsoft Windows, Mac OSx, Android, Apple iOS, etc.).
- Web browsers (Google Chrome, Apple Safari, Microsoft Internet Explorer and Edge, etc..).
- Anti virus/security software.
- Helper software (Oracle Java, Adobe Reader/Flash, etc.).
- Other applications (entertainment software, word processing and other productivity software, tax and accounting software, etc.).

# How do I keep my software updated?

- Most operating systems and software programs have automatic updates. They are periodically updated automatically on your computer.
- Some software will notify you of any updates required through pop up notices within the program.
- Check the automatic update settings on the operating system of your computer to determine if you are receiving updates.
- Software vendor's websites or the help menu in the application can help to determine if you require an update.
- When opening software, pay close attention to any warnings or messages within the program. Some will notify you of pending updates.

#### **Important Information**

D.L. Evans Bank will not request personal or sensitive information (full social security number, passwords, full debit/credit card number, or PINs) when contacting you. However, D.L. Evans Bank or our authorized Fraud Department may contact you regarding suspicious transactions on your account and request information to verify your identity. If you are suspicious of these automated phone calls, you are welcome to call us to ensure the phone call was indeed valid. We can be reached at 1-866-661-5463, Monday through Friday from 8:00 am - 5:00 pm.

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