

D. L. Evans Bank

"Idaho's Hometown Community Bank Since 1904"



Retail Online Banking Upgrade

Overview: D.L. Evans Bank is excited to announce an upgrade to our Retail Online Banking website. In preparation, we have created this document detailing the changes you will see. We have also updated our demo, which can be viewed by [clicking here](#).

Effective: **April 5, 2017**

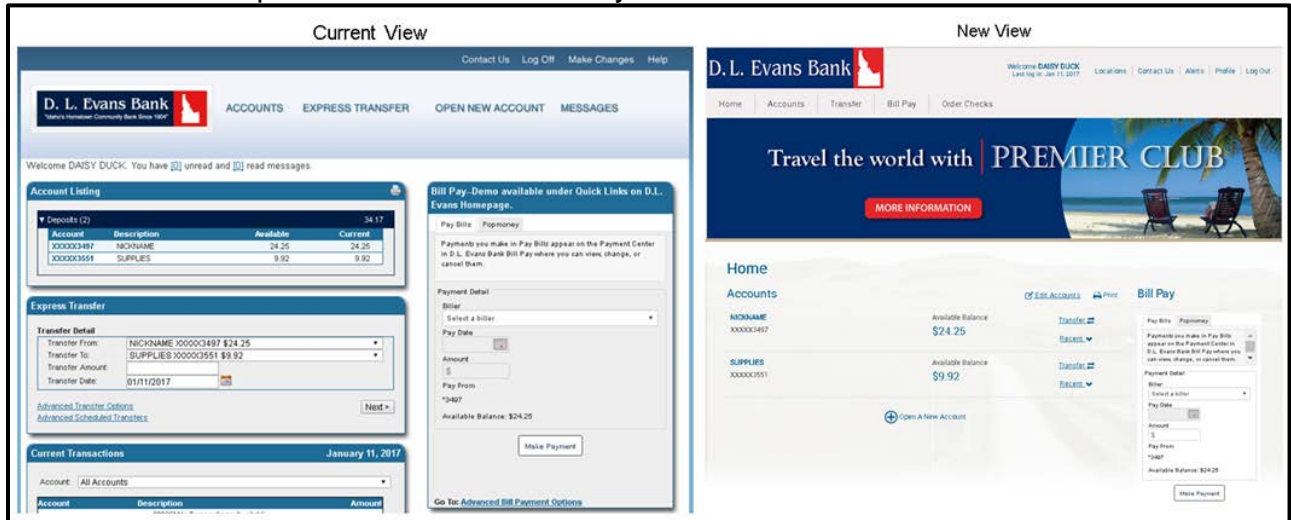
Questions: If you have any questions, please contact an eBanking Representative at 1-866-661-5463 or your local branch.

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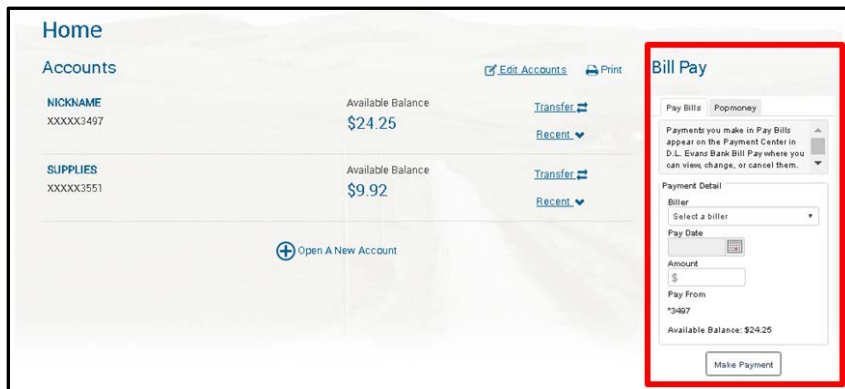
1. Redesigned Home Page

a. The biggest difference you will notice is the update to the Home Page. Below are snapshots of the differences you will see.



2. Bill Pay

a. Quick payments can still be completed through the Bill Pay window on the Home Page.



b. To add or modify a payee or recurring payment, you will need to click on Bill Pay.

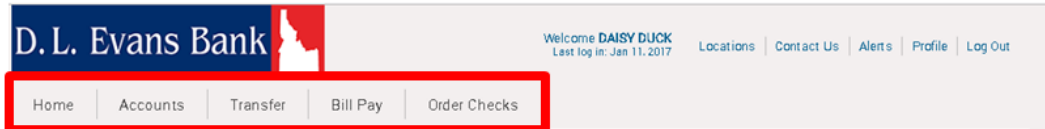


- i. After clicking on Bill Pay, the Advanced Bill Payment Options will appear in the same browser window as your Online Banking; a second window will not open.



- 1. Please note, if you click on **Sign Out** when you are on the Bill Pay page, it **will** sign you out of Online Banking.

- ii. To navigate to a different page, simply click on Home, Accounts, etc.

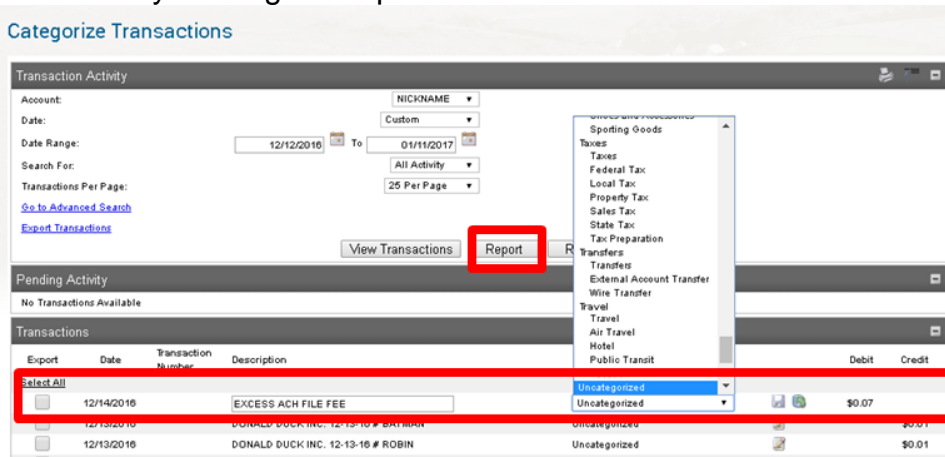


3. Spending Report

- a. The Spending Report has been moved to the Account Level, under Categorize.

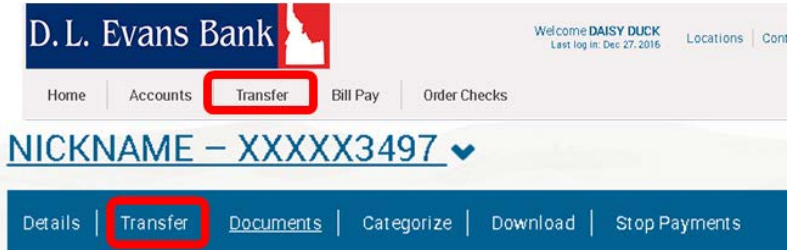


- b. You are then able to change the category of each transaction, if needed. Or view the chart by clicking on Report.



4. Express Transfer

- a. The Express Transfer box has been removed from the Home Page.
- b. Transfers can be accessed on the Home Page or Account Page by clicking on the Transfer tab.



- c. If you wish to create a repeat/recurring transfer, simply mark the Repeat box and define the required information.

You have the ability to complete an immediate transfer or schedule a transfer for a later date.

You also have the ability to create, modify, or delete recurring transfers.

If you encounter difficulties or need assistance, please contact us at 1-866-661-5463 or customerfeedback@dlevans.com during our normal banking hours.

From Account * NICKNAME - XXXXX3497 Available Balance: \$24.25

To Account * SUPPLIES - XXXXX3551 Available Balance: \$9.92

Date 01/11/2017 Repeat...

Frequency * Weekly

Transfer On * Selected date

Repeat The Transfer *

- Until I delete it
- A total of times
- Until mm/dd/yyyy

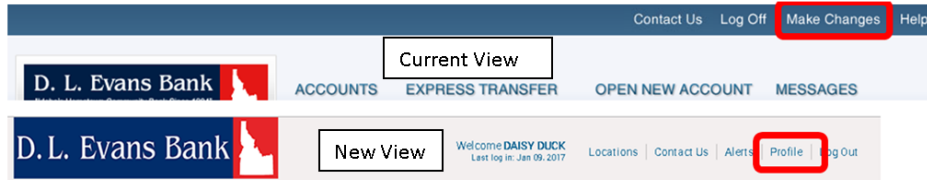
Amount *

5. Transactions

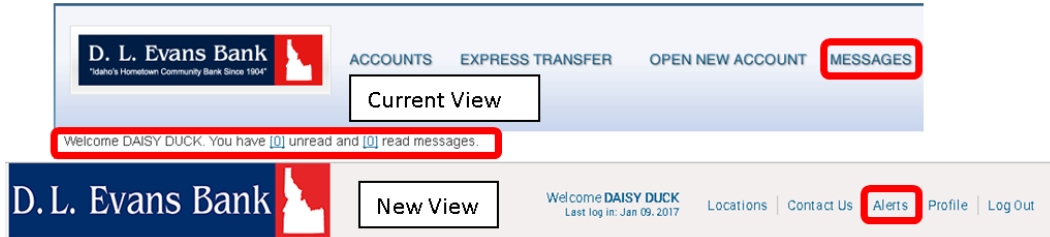
- a. Current Transactions and Transaction Search have been moved to the Account Level, under Details or Categorize.



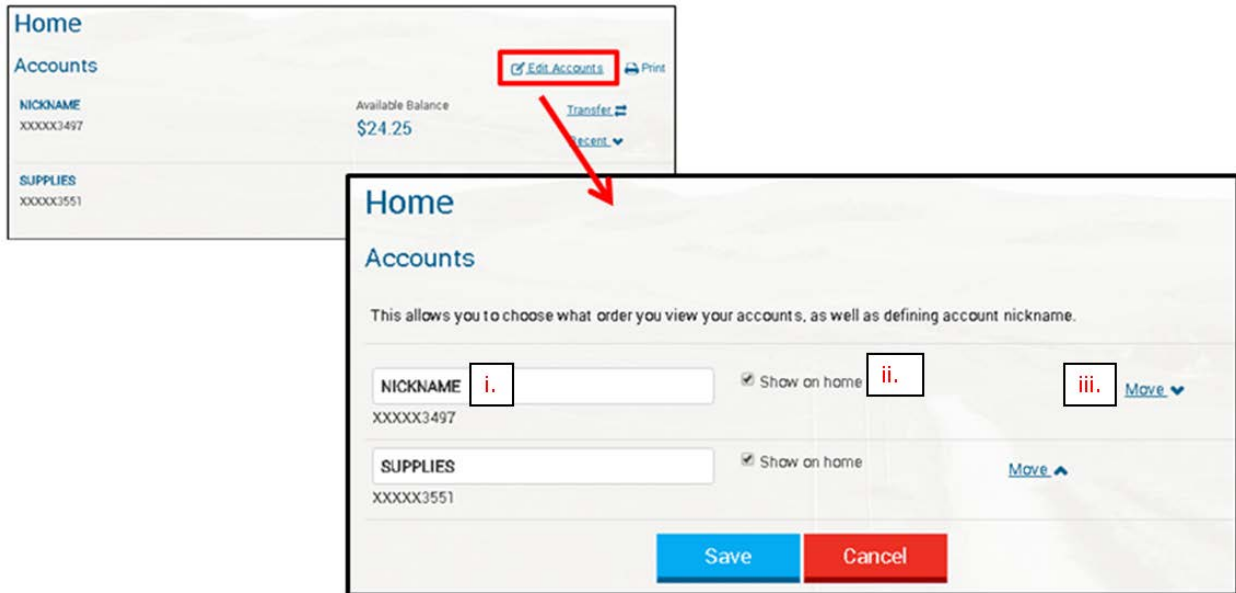
- 6. Make Changes/Profile
 - a. Make Changes is now referred to as Profile.



- 7. Messages
 - a. Messages are now referred to as Alerts.



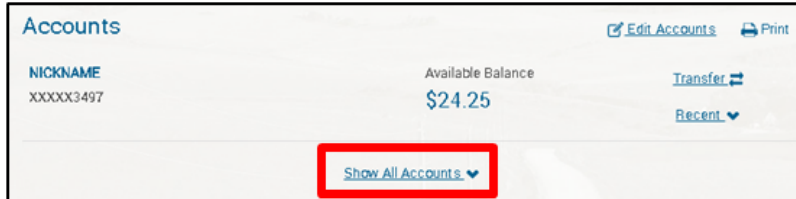
- 8. Editing Accounts
 - By clicking Edit Accounts, you can customize your accounts.



- a. Nicknames
 - i. The Nickname of the account appears in the white field and can be modified.
- b. Accounts – Show & Hide
 - i. By marking or unmarking the Show on Home Box, the account will either be shown or hidden on the Home Page.

- c. Order of Appearance
 - i. Clicking on the Move button allows you to arrange the accounts in the order you desire.

d. Show All Accounts



- i. If any account(s) have been hidden from the Home Page, simply click Show All Accounts and they will display.

9. Profile Management

You are able to modify and/or view your information.



- a. Password
 - i. You are able to change your password. Passwords are case-sensitive, must be 8 – 17 characters in length, contain at least one number, one letter, and one special character, such as @#\$\$. Avoid using *!`~^
 - ii. When your Password is changed, you will be sent an email confirmation.
- b. Challenge Questions
 - i. You are able to change your Challenge Questions. To select a different question than the ones defined, simply click on the drop-down arrow and select from the other options.
 - ii. When your Challenge Questions are changed, you will be sent an email confirmation.

- c. Email
 - i. You are able to modify your email address.
 - ii. When your email address is changed, you will be sent an email confirmation to the old email address.
- d. Phone
 - i. You are able to view the phone numbers we have on file for you. If you need to change or add a phone number, a signed document (available at your nearest branch) is required.
- e. Electronic Statements
 - i. You have the ability to enroll your accounts in eStatements and to view the accounts that have been enrolled. If you are not able to enroll an account, please contact us at 1-866-661-5463 or customerfeedback@dlevans.com for assistance.
- f. Mobile Banking
 - i. You can download our Mobile Banking App or enroll in Text Banking. To do so, you will need to accept the Terms & Conditions.
 - ii. Once this has been completed, you will be given the option to Select Services:



Select Services
 Choose from a variety of mobile banking services. You can get basic account balance and transaction information, or receive full mobile banking capabilities that allow you to view account details, pay bills, transfer money, and more.

Please choose a service:
[Not sure? Click here to compare the services](#)

Downloadable Apps
 Get a customized application for your device that provides an intuitive and rich user experience consisting of easy-to-navigate screens and menus. Receive all the benefits of mobile browser banking, enhanced by your device's unique features.

For your phone [View screenshot](#)




On your device, open Google Play or the App Store and search for us, or click either of the download images below.

OR Send me the download link via text message to this number:


For your tablet [View screenshot](#)

On your device, open Google Play or the App Store and search for us, or click either of the download images below.






Other Services
 Please select the services required and click continue to register.

Mobile Browser (I'd like to receive a link to Browser Banking.)

 **Why Use Mobile Browser Banking?** [View screenshot](#)
 Get full and extended mobile banking capabilities on your web-enabled device. Receive an optimal banking experience with a look and feel that is similar to PC-based online banking, in a site designed to fit neatly into your device's screen.

Text Messaging (I'd like to use text banking services.)

 **Why Use Text Banking?** [View screenshot](#)
 Send text commands (such as BAL) to your bank from your SMS-enabled phone to inquire about basic account balance and transaction history information. Receive text message responses directly to your phone.



1. Downloadable Apps
 - a. You can download the app from Google Play or the App Store, or a downloadable link can be sent via text message to your cell phone.
2. Other Services
 - a. Mobile Browser
 - i. Get full and extended mobile banking capabilities on your web-enabled device. Receive an optimal banking experience with a look and feel that is similar to PC-based Online Banking, in a site designed to fit neatly into your device's screen.
 - b. Text Messaging
 - i. Send text commands (such as BAL) to inquire about basic account balance and transaction history information. Receive text message responses directly to your phone.